

DLA Paper Snowflake

Intent:

To highlight that using the following HU tools you can be successful, without them you likely will not be.

- * Stop when unsure
- * effective communication

Setup

Each participant needs an 8½" X 11" sheet of paper
Recycle bin is required for paper at the end of the exercise

Notes for facilitator

If at any step someone speaks up and seeks clarification then stop and have everyone open their eyes, and then highlight the question pointing out the excellent use of stop when unsure. Have everyone unfold the paper, and re-start the DLA at step 5, and proceed with the DLA but include the words in parenthesis.

Script

1. Good day everyone. Today we are going to do Human Performance Dynamic Learning Activity.
2. Everyone should have a piece of paper by now.
3. Everyone should be seated with the paper in hand (in portrait orientation so it is tall not wide)
4. Please close your eyes (ok to leave open, I just thought you were tired and needed a rest)
5. Tear off top right corner (keep the torn pieces on your lap)
6. Now Fold the paper in half (from bottom to top with the folded side coming towards you)
7. Tear off top right corner
8. Fold in half again (from right to left with the folded side coming towards you)
9. Tear off bottom right corner
10. Now Fold the paper in half (from bottom to top with the folded side coming towards you)
11. Tear off bottom left corner
12. Now open eyes and unfold
13. It should look like this (see below)
14. Why doesn't it? (if we are on the path with eyes open, ask how many were successful, how bad could it have been if we didn't stop when unsure? If we are not all 100% in agreement why not?)
15. Please safely gather up your pieces of paper and take them to a recycle bin, it's now break time!

Discuss

Put HU tools on screen (see below)

What HU tools could have helped? (if we are on the path with eyes open, ask What Tools did help?)

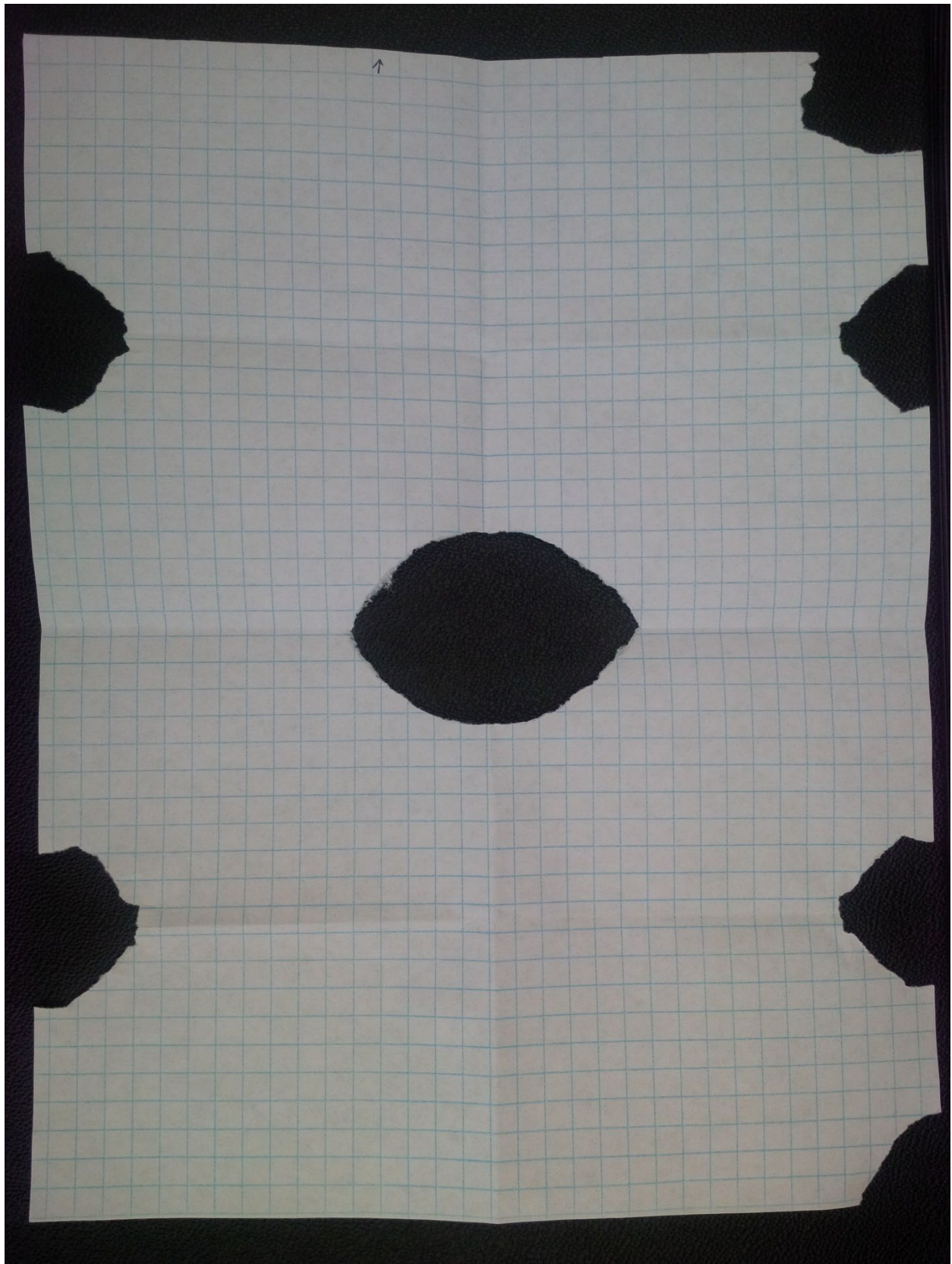
How?

Why didn't you use them?

Didn't know of them?

Didn't know how?

Peer pressure?



HU Tools

1. Situation Awareness - Task Preview
2. Situation Awareness - Job-Site Review
3. Situation Awareness - Questioning Attitude
4. Stop When Unsure
5. Self-Checking
6. Procedure Use and Adherence
7. Effective Communication - Three-Way
8. Effective Communication - Phonetic Alphabet
9. Prejob Briefing
10. Verification Practices - Concurrent
11. Verification Practices - Independent
12. Verification Practices - Peer-Checking
13. Flagging
14. Placekeeping
15. Turnover
16. Postjob Review