

Safety Culture Improvement Team Communication Plans

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WRPS has had a Safety Culture Improvement Team (SCIT) since October 2015, based on implementation of Energy Facilities Contractors Group (EFCOG) Best Practice 181. SCIT members were trained in culture change and acted as a focus group to identify topical areas for action, resulting in:

- Recommendations
- Videos

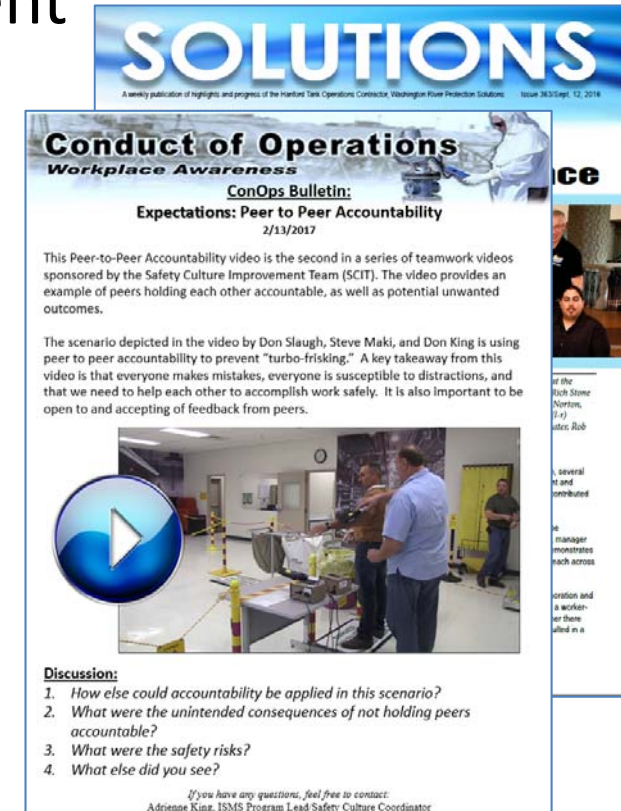


Current Mechanisms:

- Solutions Article & Website
- Human Performance Improvement (HPI) Tool Minute
- Lobby Televisions
- OPEXShare

Incidental uses:

- Safety Topics
- Training



SOLUTIONS
A weekly publication of highlights and progress of the Hanford Tank Operations Contract, Washington River Protection Solutions Issue 363 (Sept. 12, 2016)

Conduct of Operations
Workplace Awareness

ConOps Bulletin:
Expectations: Peer to Peer Accountability
2/13/2017

This Peer-to-Peer Accountability video is the second in a series of teamwork videos sponsored by the Safety Culture Improvement Team (SCIT). The video provides an example of peers holding each other accountable, as well as potential unwanted outcomes.

The scenario depicted in the video by Don Slaugh, Steve Maki, and Don King is using peer to peer accountability to prevent "turbo-frisking." A key takeaway from this video is that everyone makes mistakes, everyone is susceptible to distractions, and that we need to help each other to accomplish work safely. It is also important to be open to and accepting of feedback from peers.

Discussion:

1. How else could accountability be applied in this scenario?
2. What were the unintended consequences of not holding peers accountable?
3. What were the safety risks?
4. What else did you see?

*If you have any questions, feel free to contact:
Adrienne King, ISMS Program Lead Safety Culture Coordinator*



SCIT Video Preview



Dedicated vs. Ad Hoc Process:

- Consistent vs. inconsistent quality
- Ad Hoc results in potential wasted time and repetition of mistakes
- Dedicated resources can produce faster and show value more quickly

**Develop and document
a strong process!**



Remember...Donut



Reinvent the Wheel

Questions?





Backup Slides

The WRPS SCIT champions peer-to-peer accountability and teamwork, which requires:

Infrastructure

- Web Presence
- Branding

Strategic Goals

- Determining top priority and messaging format
- Engagement with the appropriate resources
- Creating a fun “gimmick”

