

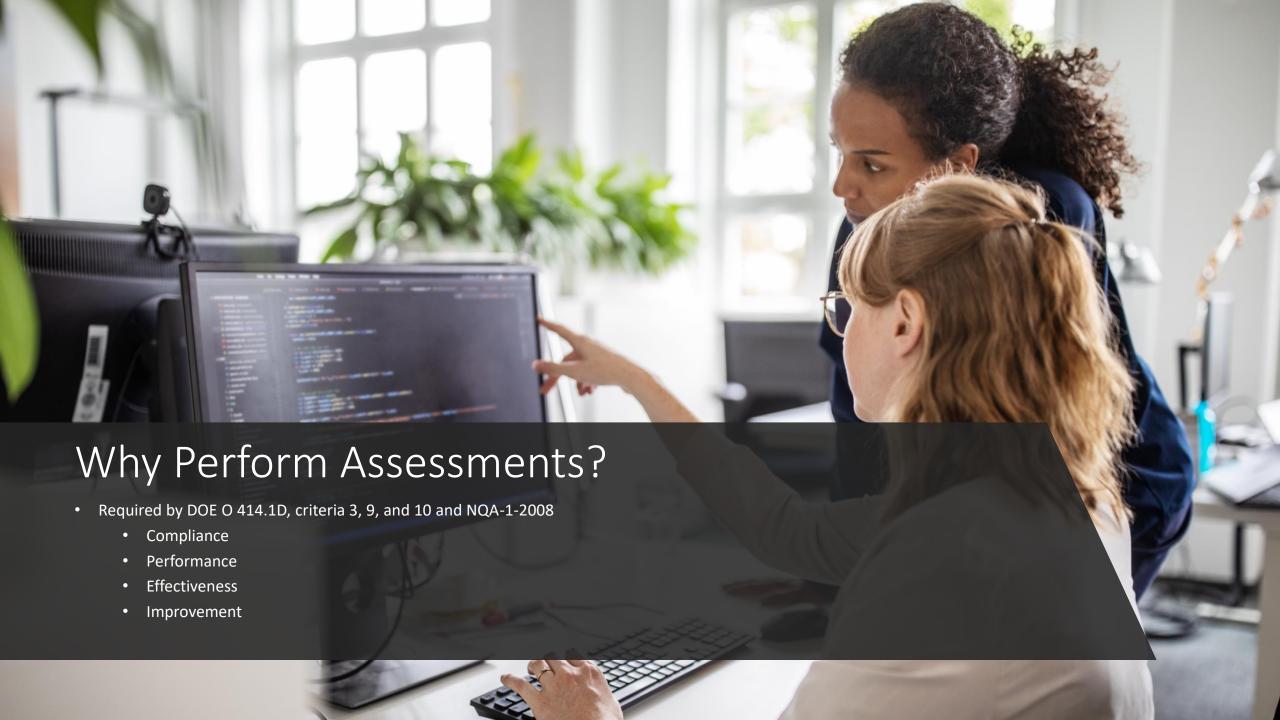
Assessments

A Role in Process Improvement

LLNL-PRES-xxxxxx

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Vicki Pope and Laura Cook Rev. 2, 11/04/2021





What Types of Assessments Are Being Conducted?

- Scope
 - Implementation of ISQA Requirements
 - Assessments of the ISQAP
- Purpose
 - Determine Compliance and Effectiveness
 - Feedback for Process Improvement
- Look at evidence
 - ISQA Requirements Implemented?
 - Procedures Followed?
 - Compliance with DOE O 414.1D and NQA-1

- Assessments of the ISQA Program
 - Gap Analysis of the ISQA Program
 - Internal Independent Assessment of the ISQA Program
 - External Independent Assessment of the ISQA Program
- Assessments of Programs Implementing the ISQA Program
 - Internal Independent Assessment of the Implementation of the ISQA Program requirements
 - Management Self-Assessment of the Implementation



Are you...

Internal Projects: Implementing ISQA program requirements?

ISQAP: Fully implementing the Order and Standard?

Doing what you say you do?

Effective?

Can you prove it with objective evidence?



Assessment Take-Aways

- Missing ISQA Requirements
- Partially Implemented ISQA Requirements
- Opportunities for Improvement
- Strengths



Assessment Report:

A Tool for Improvement



Fix what's broken



Implement improvements



Continue to use best practices

