Cyber incident involving airline data

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A cyber incident has been reported involving certain data being accessed from a third-party system provider, SITA. SITA stores airline passenger data for many airlines including United, Lufthansa and American. The airlines report that the only information accessed was customer names, MileagePlus/Frequent Flyer numbers and status (i.e., Silver or Gold). Importantly, no other personal information or passwords were exposed that would allow access to a customer's account as a result of this incident.

However, out of an abundance of caution, travelers may want to change their MileagePlus/Frequent Flyer account passwords. Airlines recommend that all members do so regularly as a best practice. Please see links for more information or to contact the airlines directly.

- [SITA](#)
- [United](#)
- [Lufthansa](#)
- [American](#)