

EFCOG Enforcement Coordination Working Group (ECWG) Survey Monkey Results From December 2013 Meeting



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ATTENDANCE



- 40 members registered
- 28 members actually attended – 30% reduction
- 13 of 28 (46%) attendees responded to survey
- 46.2% of those responding have attended 5 times or more
- 30.8% of those responding were first-time attendees
- 69.2% of those responding attend other EFCOG working group meetings

MEETING LOGISTICS



- 100% satisfaction with:
 - Content/Topics
 - Meeting Location – Las Vegas
 - Meeting Facilities – Desert Research Institute (DRI)
 - Advance Information Provided
 - Registration Process

DURATION AND VALUE



- 61.5% responded that meeting was right length
- 38.5% responded that meeting was too short
- 92.3% responded that dialogue time was sufficient
- 100% responded that topics are pertinent, useful, adds value for their company
- 92.3% responded that they use information received from meeting to solve problems
- 92 % responded that they would recommend the meeting to others in their company

FUTURE MEETING TOPICS OF INTEREST



- Coordinator Training* 69.2%
- Programmatic and Repetitive Issues* 61.5%
- Screening Tools 46.2%
- Trending and Analysis Tools. 38.5%
- Consent Order Requests. 30.8%

*Addressing top two at current meeting

SPECIFIC FEEDBACK



Favorable:

- Like facilities and location (DRI).
- Smaller room is more conducive to open discussion.
- Face-to-face networking with other Enforcement Coordinators provides greatest return for attending.
- Hearing updates directly from DOE HSS is useful.
- The Enforcement Coordinators and Enforcement Oversight leaders are in step.
- The information provided is so important that Senior Managers need to affirmatively support the efforts of the Group by funding participation and employing lessons learned coming out of these meetings.

Unfavorable:

- Coffee is not furnished or readily available.

PERFORMANCE METRICS



Comparison of previous Survey Monkey results:

Survey Topic	Spring 2011	Fall 2011	Spring 2012	Fall 2013
Satisfied or very satisfied with content	90%	91%	100%	100%
Satisfied or very satisfied with registration process	95%	100%	100%	100%
Believed time was sufficient for dialogue	78%	98%	95.7%	92.3%*
Would recommend future meetings to other member company representatives	95%	95%	100%	100%**
Meeting adds value for company	100%	100%	100%	100%

*Original meeting schedule included three days; however, meeting had to be shortened due to budget constraints.

**One negative response received stating that recommendation was not necessary because others attended meeting with attendee. Actual survey results was 92.3%.